



Order Form

SAS Institute S.r.l., a Sole Quota-holder Company, Direction and coordination of SAS Institute Inc. (“**SAS**”)
 Via Darwin, 20/22
 20143 Milano, Italy
 Tel: +39 02 831 341
 www.sas.com

Customer: Agenzia Italiana del Farmaco (“ Customer ”)	
Address: VIA DEL TRITONE 181 00187 ROMA RM	
Taxpayer ID/VAT/GST Number: Partita IVA n. 08703841000	Currency: EUR

Software

The effective date will be 01/07/2023 till 30/06/2024

Offering	Pricing Metrics, Quantity and Other Usage Parameters	Operating System	Initial Fees
SAS Customized Support	SAS Customized Support will be provided for Production Environment AGENZIA ITALIANA DEL FARMACO – PERPETUA site number 70200404	Linux	39.700 €

Invoicing

Fees will be invoiced in advance of each License Period.

Pricing Metrics and Additional Usage Parameters

- **Enterprise Use** - For this Order Form, the Territory is global. Users may use the Offering for the benefit of Customer and its Related Entities, subject to the applicable Pricing Metric. Unless the Pricing Metric is based on the processing capacity of the Authorized Environment, the Pricing Metric quantity is determined by combining the quantity associated with Customer and its Related Entities benefitting from the use of the Offering. If Customer expands the use of the Offering to benefit additional Related Entities, Customer will notify SAS of any increase to the Pricing Metric quantity and pay any applicable additional Fees. If the Pricing Metric is based on the processing capacity of the Authorized Environment, the Pricing Metric quantity is calculated separately for each Authorized Environment used for production purposes based on the processing capacity of the Authorized Environment.

- SAS Customized Support** SAS will provide SAS Customized Support for the specified Software for the fixed term specified in the Order Form. SAS Customized Support may be purchased for additional annual Terms by SAS sending an invoice for the applicable Fee and Customer paying the invoice or by the parties entering into a new Order Form. SAS Customized Support is subject to the guidelines available at <https://support.sas.com/en/technical-support/services-policies/guidelines-for-customized-support.html>
- On-Site Technical Support** - SAS will provide up to [12] days of on-site technical support services directed to a scope of services agreed to by SAS and Customer in writing related to, but not limited to, the following: (a) investigation of production system problems where remote support services are not available; (b) upgrade and maintenance of the SAS installation; or (c) infrastructure modernization (such as re-deployment of SAS onto upgraded hardware).
- SAS Administration Services** - SAS will provide up to [18] days of remote or onsite administration services to assist Customer in supporting the SAS environment. Activities include but are not limited to: (a) assistance with daily SAS platform administration tasks; (b) platform management and maintenance; (c) assistance with definition and implementation of processes, rules & roles; (d) coaching for Customer's SAS administrators; (e) defining and sharing of SAS best practices; (f) implementation of minor SAS configuration changes; (g) assistance with 2nd and 3rd line support for Customer's SAS environment; (h) coordination with Customer's in-house support teams.

How this Order Form Works

This Order Form is governed by and incorporates the following documents. All documents are listed in order of precedence, and are collectively referred to as the "**Agreement**":

Document	Location*
This Order Form	Not Applicable
SAS Universal Terms	https://www.sas.com/universal-terms
Consulting Services Addendum	https://www.sas.com/addendum-consulting

The individual signing or accepting this Order Form must have the authority to bind Customer to the Agreement.

Customer

Authorized Signature:

Name:

Title:

Date:

SAS

Authorized Signature:

Name:

Title:

Date:

SAS INTERNAL USE:

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